



GOLD STAR
CUSTOMER CARE



FENDT

FENDT® Gold Star & Gold Star+ Program



GOLD STAR

CUSTOMER CARE

You run a business, but not just any business; you run one of the most interesting businesses in the world, a farm. It takes more than just superior machine performance to help you excel at both. You need to manage your risk, manage your downtime, and manage your variable expenses.

That's why every Fendt product comes standard with our Gold Star Customer Care program. Gold Star is much more than just a factory-offered warranty, it's a risk manager, a productivity enhancer—and peace of mind.



FENDT



All Fendt wheel and track tractors

The Warranty

3 years or 3,000 hours
(whichever occurs first)

The Maintenance

All factory-recommended maintenance included during the warranty term. This includes all fluids, filters, and labor to complete the maintenance as well as a complete machine inspection.

All factory-term. The main

Uptime Assurance

A similarly sized machine will be provided if your machine cannot be repaired within 48 hours.

A similarly

Fendt Connect™

5-year subscription

The Inspection

An annual inspection is completed by your certified Fendt required service intervals. This better ensures your m



All IDEAL® combines



All Momentum® planters

3 years or 1,250 engine hours
(whichever occurs first)

3 years or 6,500 acres
(40' models) or 10,000 acres (60' models)
(whichever occurs first)

Recommended maintenance included during the warranty
This includes all fluids, filters, and labor to complete the
maintenance as well as a complete machine inspection.

Annual inspections (one per year) during the
term.

Any sized machine will be provided if your machine cannot be
repaired within 24 hours.

Uptime assurance parts program to keep you in the
field during your planting season.

5-year subscription

N/A

Return to dealer regardless of whether the vehicle has surpassed its
warranty term. Machine is in great working condition for its next task.

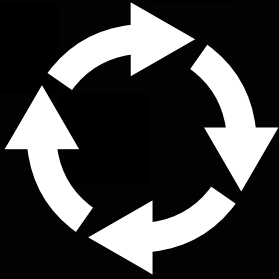


The Savings



Conservatively, Gold Star saves **\$8,000** per year in annual maintenance costs.
Over the 3-year term, that's a **\$24,000** value.

The Residual



Fendt products enjoy some of the highest resale values in the industry. The Gold Star Program ensures that all Fendt products are well maintained, documented, and ready for the next task with their next owner.

The Parts



We ensure your Fendt products are maintained to the highest standards, as only certified AGCO parts are used for any repairs. Our system fill rates are some of the highest in the industry, which means we have the right part for your machine when it's needed.



GOLD STAR+

CUSTOMER CARE

For operations that require a longer coverage period or have higher utilization rates, Gold Star+ can provide additional coverage for up to five years. The Gold Star+ coverage includes both maintenance and warranty coverage.

For tractors, you can select five years and either 3,000 hours or 5,000 hours of coverage, and for IDEAL combines you can select five years and either 1,200, 1,600, or 2,000 hours to match the needs of your operation. Contact your local Fendt dealer for details on Gold Star+ coverage and enrollment.

FENDT



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